Message: RE: A2A Website Issue

✉ RE: A2A Website Issue

From	Smith, Sherrece	**Date**	Tuesday, June 27, 2017 5:01 PM
To	'Laura Griggs'		
Cc			
Bcc	Sherrece.Smith@oa.mo.gov		

✉ **Notification of Change**

Hello Laura—

I have read your request regarding a change in personnel. There are a couple of issues, which leads me to deny your request to leave the position vacant or that Minnie Via fulfills the qualifications as outlined in Alternatives to Abortion grant language on Personnel Requirements, Section 2.10.

Your letter dated June 15, 2017, stated that there are currently two CCMs, Anna Dudley and Theresa Bounds, and wanted permission to not fill the vacancy created by another CCM, Dawn (Michelle) Craighead, who resigned her position with Faith Maternity Care effective June 1, 2017. You also stated that *pursuant to section 2.10.6,* you wanted to *add Minnie Via as a Non-CCM*, since Minnie served in the position *under a previous grant, and has been with the organization since 2015.*

There is no mention in your letter regarding Minnie Via's credentials to qualify as a Non-CCM in accordance to 2.10.1 (b), and I could not locate any records that describes how Minnie Via qualifies to be a Non-CCM.

You referenced Section 2.10.6—Substitution of Personnel, Sentence 2 does state, Therefore, the contractor agrees that no substitution of such specific key individual(s) and/or personnel qualifications shall be made without the prior written approval of the state agency. Within the same section, Sentence 3 also states that *The contractor further agrees that any substitution made pursuant to this paragraph **must be equal or better than originally proposed** and that the state agency's approval of a substitution shall not be construed as an acceptance of the substitution's performance potential. The State of Missouri agrees that an approval of a substitution will not be unreasonably withheld.* Replacing a CCM with a Non-CCM is not equal nor better than originally proposed in the grant.

I welcome any additional information you may have regarding your request.

Sincerely,

Sherrece

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From: Laura Griggs [mailto:treasurer@faithmaternity.com]
Sent: Monday, June 26, 2017 10:26 AM
To: Smith, Sherrece
Subject: A2A Website Issue

Hi Sherrece -

I'm having an IT issue with setting up a new user for the A2A login page. I was hoping you would be able to forward this to ITSD like Emily has in the past when we've had issues? Here's the problem we're having:

One of our employees resigned, Dawn Craighead, and I inactivated the user profile. I want to set up another one of our employees, Minnie Via, to help with entering A2A data online using the same email address (since she is using Dawn's old email to keep up with clients anyway). But the system sends an error message when Minnie follows the link to set up the account. It tells her she needs to reset the password, and if she tries to do that she gets an "access denied" message.

Is there any way to resolve this issue? Or do I need to create a new email address in order to allow this employee access?

Thank you!
Laura Griggs
Treasurer
Faith Maternity Care

Sherrece -

Please find the attached letter detailing a change in personnel as required by 2.10.6 of the Alternatives to Abortion grant. Please let me know if you need anything else!

Laura Griggs
Treasurer
Faith Maternity Care